

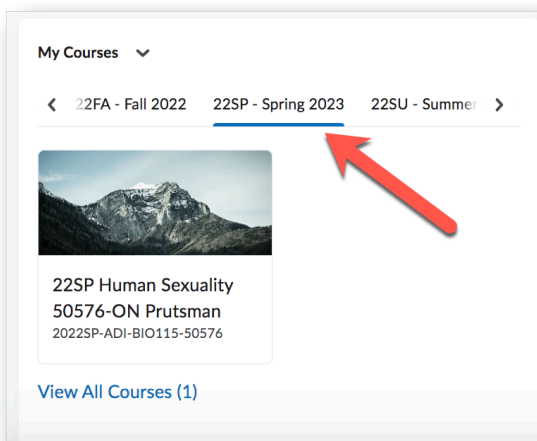
# Student FAQs

How do I get help with Brightspace?

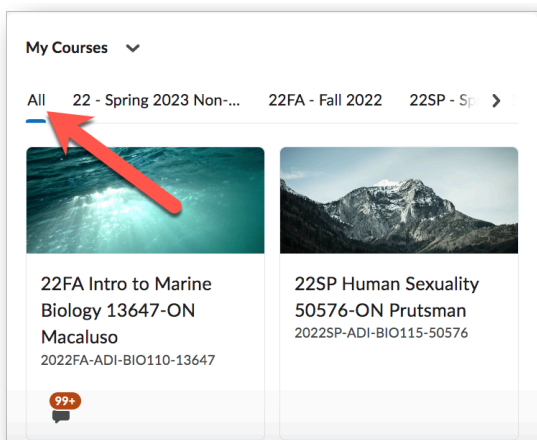
Check out our [How to Get Help page](#) for options and resources.

How do I see only my courses for this semester?

To view only courses for the current semester, in Brightspace scroll down to the **My Courses** widget, then click on the tab for the current semester. For example: **24FA - Fall 2024** shows only the fall 2022 courses.



The tab in **My Courses** named **All** will show all of your courses from all semesters. This will also include any Brightspace course shells that are not courses, such as clubs and organizations.



Why can't I see my courses in Brightspace yet?

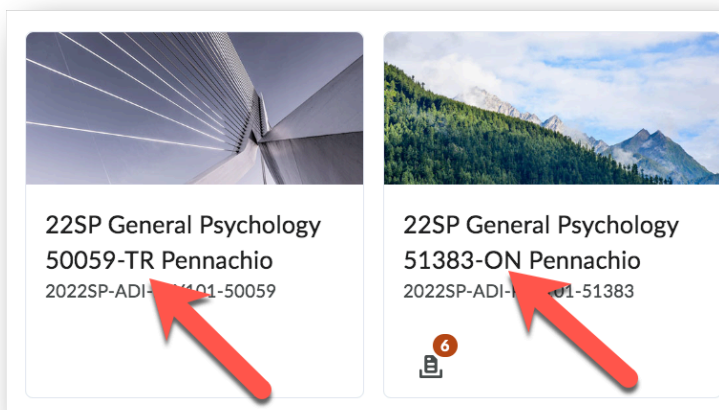
Students will see their courses listed in Brightspace when each faculty member has made their course active. Courses are made active based on the [instructional mode](#) for each course.

- Students in **fully online (ON) courses** will be able to preview their courses one week before the official course start date. If you do not see one of your "ON" courses yet: please be patient, your professor is finalizing your course in this new digital learning environment (DLE) and it will be available to you shortly.
- **Traditional face-to-face courses (TR)** that supplement in person teaching and learning with online resources will be available in Brightspace by the first course meeting, if the professor chooses to use Brightspace. Your professor will let you know if and how they plan to use Brightspace when classes officially begin meeting face-to-face.
- Courses in other [instructional modes](#) such as **remote synchronous (RS)**, **hybrid (HY)**, **remote online (RO)**, **flexible (FL)**, and **flexible synchronous courses (FS)** will have their online resources available in Brightspace after the semester officially begins.

Please contact your instructor if you do not see your course shell in Brightspace once the semester has begun.

#### How do I know what the instructional mode for my course is?

The instructional mode would have been indicated when you registered for the course. The instructional mode is indicated by a two-letter campus code in the title of your course in Brightspace. You can see a list of all of the [course instructional modes](#) in the College Catalog.



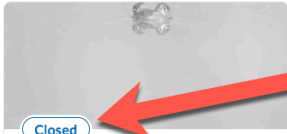
#### How long will I have access to my courses in Brightspace after the semester ends?

Students currently have access to courses from the previous semester for 60 days after the official course end date listed in Banner. Once your access to courses from a past semester ends, you will still see the courses but they will be marked **Closed** in the **My Courses** widget.

Note: students who received a grade of incomplete in Banner will have extended access to the course in Brightspace until the date agreed upon with their instructor.

My Courses ▾

< P - Spring 2023 22SU - Summer 2022



22SU PRINCIPLES OF  
BIOLOGY 6015  
2022SU-ADI-BIO103-6015