#CampusClear Instructions

1. Downloading #CampusClear on iPhone:

➢ Go to the App Store on your phone and search CampusClear. Select “Get” as shown.
➢ You may also go to Google Play and select “Install” on an Android device.
➢ NOTE: #CampusClear may also be accessed via the web at web.ivy.ai/app/campusclear

➢ Once installed on your device, read through the information on the screens and choose “I understand, Next” and “I consent, Next” as shown in the images below.
2. Registering to use #CampusClear:

➢ Once you have consented to use #CampusClear app, you will be asked to identify yourself as a Student, Employee, or Visitor.
➢ Choose the correct option and select “Next”.

➢ The next screen asks for your college email address. Please enter your college email address if you are an Employee or Student (or your personal/work email if you are a Visitor) and select “Submit”
➢ #CampusClear will send an email to the address you provided to confirm your registration.
3. Using the #CampusClear App

➢ Log into your email and find the “Campus Clear Email Confirmation” email. Upon opening the email, select “Confirm Email” and you will receive a message indicating that “you have been successfully validated”. You should then click on “return to your app now”.

➢ Once you have confirmed your registration via email, you should see the main screen as shown below. Select “COVID-19 Screening”.

➢ The next screen asks you “How are you feeling?” Choosing “No Symptoms” or “Emergency/First Responder/Healthcare Professional” options then selecting “See Result” will bring you to the “Good to Go” screen. Examples shown below:
➢ If you are experiencing symptoms, select all that apply and then click “See Result”.
➢ Selecting options with symptoms will result in a “Not cleared for access” message.
Please refer to next page for instructions on next steps.
4. #CampusClear Results:

- If you receive a “Good to Go”, this becomes your electronic pass to campus. Please be prepared to show this pass when you enter one of our campus checkpoints to receive your wristband for the day.
- If you received a “Not Cleared for Campus Access” message, please remain home, or return home immediately and follow the instructions on the app.

5. Reminders and Other Important Information about the #Campus Clear app:

- Every morning, you will receive a daily reminder (see below) to complete your COVID-19 screening using the #CampusClear app before coming to campus. Please note that we highly encourage you to obtain your #CampusClear electronic pass BEFORE arriving to campus. This will help facilitate traffic flow at our checkpoints.
- Paper forms will be available at each checkpoint if you do not have your #CampusClear app available.
- Report any issues with #CampusClear app or web app to help@sunyacc.edu.